

## Half-Day Workshop



# True Colors Conflict Navigation

for All Team Members in Education, Government,  
Non-Profit and Business Organizations

Conflict is inevitable; it's a part of everyday life. Gone unmanaged, it leads to loss of productivity, degradation of trust, increased turnover, stopping organizational progress in its tracks. The ability to navigate and manage conflict is a powerful and important skill. **Whatever the source of conflict may be, personal prejudices, differing interests or eroding personal relationships, it is important to deal with it in a controlled and constructive way.**

Unmanaged conflict can stop productivity in its tracks. This workshop explores the nuances of conflict and empowers personnel with strategies to navigate conflict. These insights allow organizations to achieve a culture that values acceptance and embraces differences, resulting in reduced conflict and higher productivity.

### Key Results Include:

- Understanding the causes, characteristics and approaches for dealing with conflict.
- Understanding fundamental elements of conflict and negotiations.
- Recognize how to use key concepts regarding conflict to improve daily life.
- A broadened perspective of conflict resolution and negotiation

